# WORKFORCE INVESTMENT ACT

LOCAL PLAN MODIFICATION PY 2011 - 2012

Contractor Input on Plan Modification Responses

### THE LOCAL PLAN

- WIA provides local areas the opportunity to develop employment and training systems tailored specifically to local needs.
- The local plan should represent a shared vision among stakeholders of how the local workforce investment system can be designed to meet those needs, along with current and future strategies to achieve this vision.
- The intent of this session is to gather input from providers regarding various questions posed within the Local Plan Modification document.

#### IDENTIFYING CUSTOMER NEEDS

- What process is used to identify the needs of job seekers?
- What needs have been identified?
- What process is used to identify the needs of business customers?
- What needs have been identified?

# SERVICE DELIVERY CHANGES BASED ON ECONOMIC DOWNTURN

- What changes to service delivery have resulted from the economic downturn?
  - Changes to target industries/businesses.
  - Changes to targeted job seekers.
  - Changes to client characteristics.
  - Changes to services (types, extent, duration)
  - Changes to outcomes.

# SERVICES TO UNEMPLOYMENT INSURANCE CLAIMANTS

• What unique services are provided to this group?

# SERVICES TO TRADE ADJUSTMENT ACT PARTICIPANTS

• What unique services are provided to TAA participants?

## NON-WIA FUNDS SUPPORTING SERVICE DELIVERY IN THE ONE-STOP

- What non-WIA funding are partners bringing to the One-Stop?
- What does the future of such funding look like?

# COORDINATION WITH PROGRAMS FUNDED BY OTHER RESOURCES

- What other (non-partner) fund streams does your Center leverage?
- What programs are supported by these efforts?

# COORDINATION OF ONE-STOP PARTNER SERVICES

• How are services of the partners coordinated in the Center?

• What processes have been used to improve coordination?

## SECTOR-FOCUSED PROGRAMS

- What sector focused programs are being operated through County-funded Centers?
- How were sectors determined?
- How are businesses in the sector identified?

### GREEN JOBS-FOCUSED PROGRAMS

• Are there any green jobs-focused programs being operated through County-funded Centers?

• How do these programs coordinate with non-WIA fund sources?

### RAPID RESPONSE SERVICES

- What unique services are being provided?
- How is the success of these services measured?

### LAYOFF AVERSION SERVICES

- What services are being provided?
- How is the success of these services measured?

### YOUTH PROGRAMS

- What unique youth programs and services are being provided?
- Identify effective partnerships with other programs and funding sources.

# SERVICES TO PEOPLE WITH DISABILITIES

- How are services promoted to people with disabilities?
- What unique programs or services are provided?
- What partnerships are in place to support services to people with disabilities?

### PROJECT NEW START SERVICES

- What partnerships are in place to provide New Start services?
- What challenges is the Center facing in operating the program?
- What changes are needed to make the program more successful?

### VETERANS SERVICE PRIORITY

• How do you ensure priority of services to veterans?

• What processes are providers using to promote services to veterans?

# COORDINATION WITH EDD VETERANS' STAFF AND OTHER VETERANS' AGENCIES

• What role do EDD Veterans Workforce Specialists and Veteran Employment Service Specialists have in the local One-Stop system?

• Does the center coordinate with other Veteran' service providers?